

Detalhes da oferta de emprego : Customer Application Consultant

Recrutador	OMP
Endereço	Rua Bandeira Paulista, 275 - cj 91
Cidade	São Paulo - SP
Referência	25D1740518131
Título da oferta	Customer Application Consultant
Descrição da missão	As a Customer Application Consultant, your mission is to keep our OMP solution up and running for customers and to support all key-users with your knowledge. You improve our customers' experience by providing excellent, professional, and efficient service. You are responsible for: - Clearly and professionally communicating your implemented solution to customers in fluent English. - Maintaining the Customer Application Knowledge Base with the customized functionality, troubleshooting guide, and practical how-to documents. - Preparing clear and structured input on tickets that need support from the colleague with the most suitable expertise. - Keeping a clear overview at all times, smartly dividing your time, and switching between priorities.
Tipo de contrato	CONTRATO POR TEMPO INDETERMINADO
Teletrabalho	Sem teletrabalho
Perfil	Achats / Logistiques
Descrição da empresa	We are OMP, a game changer that optimizes supply chains of the world's leading companies with our very own smart software and services. We offer much more than just software. We combine cutting-edge technology with expert advice based on in-depth knowledge of your industry.
Código de localização	Union Européenne
Pais	
Descrição do perfil	We are looking for someone who meets the following qualifications: - A master's degree (or similar by experience) with a strong interest in IT. - A passionate problem solver and out-of-the-box-thinker. - Fluent in English. - An analytical mind, and a desire to investigate in detail. - A passion for building and maintaining a good long-term relationship with customers. - A team player who can also work independently. - The ability to work in a structured way and follow procedures, while simultaneously searching for continuous improvement. - Bonus points if you have: - Knowledge of an additional language, such as Dutch, French, or German. - Interest in supply chain planning.
Setor	SSI - Informatique - Éditeurs de logiciels